

Madras University

M.B.A Organizational Development

MBA (Distance Education) Elective Question paper

MAY 2010 R/ID 77537/PMEQ

TIME: THREE HOURS

MAXIMUM: 100 MARKS

PART A- (5X6 = 30 MARKS)

ANSWER ANY 5 QUESTIONS

1. How does the understanding of organizational behaviour helps towards organizational development.
2. Explain Johari window.
3. What is quality of work life? How can it be enhanced?
4. List and explain the various financial and non financial motivational factors.
5. What is organizational climate? What are the constituents of organizational climate?
6. List and explain the different types of stress suggest the most prominent stress busters.
7. What is grape wine? What are the merits and demerits of grape wine?
8. What is perception? How can the positive perception be created?

PART B- (5X10 = 50 MARKS)

ANSWER ANY 5 QUESTIONS

9. Explain different types of leadership styles.
10. Give detailed account on the forces reshaping organizations.
11. Explain issues and challenges involved in handling the group behaviour in an organization.
12. Discuss the steps involved in preparing the employees for the world of work group behaviour.
13. What are the reasons for resistance to change? Suggest the measures to overcome such a resistance.
14. Explain the different types of organizational structures.
15. What is conflict? What are the different types of conflict? Explain to handle the conflict.
16. Compare and contrast organizational climate and culture.

PART C- (1X20 = 20 MARKS)

Compulsory

Case study

17. ABC Ltd's HR manager is serious by concerned about the increasing rate of attrition in his FMCG company. Even among those who preferred to stay back in the organization had the friction in their relationship. This led to decreasing morale.

Had you been in the place of HR manager, how would you have gone about handling this situation. Explain.

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